Community Partnerships

Review of IS&T Transformation and Next Steps
Transition v1.5 is designed to help close the following identified organizational gaps.

- Lack of clarity for the community on how to engage with IS&T for their requests
- Short supply of both business and technical expertise
- Lack of clarity on which IS&T resources should review and approve business and technical decisions
- Unclear processes for prioritization, governance and reporting of department work
- Lack of clear focus on broader institute efforts around transforming education Digital Learning
The IS&T Community Partnership teams have been structured to better align with MIT’s Community segments.

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<tr>
<th>CHANCELLOR</th>
<th>PRESIDENT / PROVOST</th>
<th>EVPT</th>
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| **Academic Administration**
  - Office of the Chancellor
  - Dean for Undergrad Education (DUE)
    - Admin
    - Admissions
    - SFS
    - Global Educ. & Career Dev
    - Advising & Academic Programming
    - Minority Ed
    - Experiential Learning
    - Teaching & Learning Laboratory
    - Faculty Support
    - Registrar’s Office
  - Office of the Dean for Graduate Education (ODGE)
    - International Students Office (ISO) & Graduate Student Council (GSC)
      - Admin.
      - Comm.
      - Student Services
      - Undergrad Outreach
  - Division of Student Life (DSL)
    - DAPER
    - Residential Life & Dining
    - Religious Life
    - Student Outreach & Support
    - Student Development
    - Admin
  - Office of Digital Learning (ODL)
    - Residential Education
    - Open Education
    - Strategic Education Initiatives
    - AMPS
    - Engineering & Technical Operations
    - Business Operations |
| **Office of the Provost**
  - Office of the Provost |
| **Research**
  - Off. of Sponsored Programs
  - VPR |
| **DLCs**
  - Architecture
  - Sloan
  - Humanities, Arts & Social Sciences
  - Science
  - Engineering
  - Libraries |
| **EVPT**
  - Office of the EVPT
    - Audit
    - Finance
    - Facilities
    - Human Resources
    - Office of the Provost
      - Off. of Major Agreements
      - Environement, Health & Safety (EHS)
      - Off. of Sustainability
      - Government & Community Relations
      - MIT Medical
      - MIT Police
      - Treasury & Planning
      - IS&T |

**Faculty**

**Students**
And the IS&T Community Partnership team is aligned as part of the Emerging Solutions team within IS&T.
Specifically the IS&T Community Partnership team has been structured into 7 areas to support the MIT Community segments.

**Community Partnerships Teams**

1. Academic Admin + Records
2. SFS + Student Life + Admissions
3. HR
4. VPF
5. Facilities / EHS
6. Faculty / Students
7. DLCS
The IS&T Community Partnership team plays a key role in streamlining project/request intake, prioritization, & response to its Community segment.
With iteration v1.5, IS&T is distinguishing between Business Analysts and System Analysts to ensure a focus on understanding the Community needs and sharing information about IS&T

**Rationale**

- Eliminates the need for all BSAs to be business experts
- Allows BA’s to focus on the traditional role of understanding business processes, eliciting requirements from the community and defining requirements
- SA’s can focus on analysis, design, and configuration of IS&T system solutions
What are the Principles of Engagement?

- Put the community experience first
- Real and meaningful change in the way the community interacts with us
- Become influencers
- Develop and nurture strong partnerships with the community
- Facilitate and enable digital transformations of MIT’s business processes
- Internal communication and sharing of information within IS&T is key
- Every relationship has an owner accountable for its success
- Engagement drives work in IS&T